

epraise

CASE STUDY

Star International School Mirdif



Introduction

Star International School Mirdif is a BSME (British Schools Middle East) accredited, English Curriculum school in Mirdif, Dubai.

We caught up with their Vice Principal, Neal Oates to find out more about their experience of epraise.



What was the main problem you were trying to solve using epraise?

To award house points in our old system would take about 7 clicks or so. On epraise it takes literally about 1 or 2 clicks to award points and it's just the easiest thing for teachers to do. Then in terms of registration, the fact that you sync with SIMS means you now had two really important things we needed.

Looking at communication with parents, we just had so many different places so the fact that you had a communication tool which allowed us to limit the number of times that parents could message teachers was really helpful and huge for wellbeing. Essentially what we needed was a central dashboard for teachers where they can access attendance, messaging, points, demerits, it's just a simple system and that's great, we just want simplicity.

It was the perfect solution to what I needed and then you started adding things like the shop and point codes, so for us it was a really easy way to put in praise and rewards. Ultimately, it was a really good way to boost praise and rewards in that school.

What made you choose epraise?

The reason I went with epraise at Star International School Mirdif was your support from start to finish every single time. You are one of the best companies I've worked with in terms of support. Being able to drop a message to Ben and the team is great. There are a lot of quick responses and you're always looking for ways to improve.

What was the implementation of epraise like?

We implemented epraise using SIMS. As with anything, there are always a few niggles but the integration was really easy and seamless. The feedback I have had from my colleagues who were more involved in the setup has been great in terms of ease of the process. Teachers and students are really happy with the ease of the system and the rewards of course.



Immediate results

Over 60,000 points in their first year of usage

Excellent consistency

99% of students from year 1 onwards have at least one point

Improved engagement

Over 8,000 parents evening appointments made & over 20,000 messages sent in first year

What has been the impact of implementing epraise?

The goal was to have a seamless point of contact for parents and we've achieved that. Parents know exactly how to contact staff and vice versa. I've noticed a positive impact in that I'm not having staff receive emails at 4am and get really stressed about that, which is a really big one. SLT still have their email inboxes open at all times but it was really important for us to get that staff wellbeing balance right. It's also really easy to push out things as it now all goes on one platform. Really, really simple and straightforward in terms of rewards and it does what I expected because I've used it before and I knew what it had to offer. It's had a really positive impact.

What do you see yourself doing with epraise next?

We'd really like to explore Accolades and Achievement badges more and how these can be used to motivate our students. Your product does praise and reward perfectly and we'd like to make use of this.



epraise

If you would like to chat to someone about epraise, you can email us at hello@epraise.co.uk or get in touch via our website www.epraise.co.uk