

List of Firefly's Subprocessors

The following list of subprocessors are selected third parties appointed by or on behalf of Firefly that may process Customer Personal Data in line with the delivery of our service to our customers. This page specifically relates to and supports our Data Processing Addendum found here - fireflylearning.com/data-processing-addendum

Name	Purpose
AWS (Amazon Web Services)	Cloud Infrastructure Provision
GroupCall	GroupCall Xporter - MIS Data Extraction Tool
Pendo.io , Inc.	Data Analytics provider - used to analyse and improve the product and surrounding services.
Wonde	MIS data extraction and sync
Salesforce	Store account and user details
Zendesk	Tool for organising and providing support to customers.
Microsoft Corporation	Cloud Infrastructure Provision
Rackspace	Cloud infrastructure provision
Krystal hosting	Cloud infrastructure provision
Apple	Push notifications
Google	Analytics, messaging, push notifications and crash reports
Mailgun	Email notifications
Facebook	Analytics and marketing
Twitter	Analytics and marketing
LinkedIn	Analytics and marketing
Marketo	Analytics and marketing